

VICTIM SERVICES

Domestic Violence Programs in Maryland

VINE Protective Order®

Maryland Network Against Domestic Violence (MNADV)
301-352-4574
Toll-free: 1-800-MD-HELPS (1-800-634-3577)

Maryland Coalition Against Sexual Assault (MCASA)
410-974-4507

House of Ruth Maryland (Legal Services)
410-554-8463 or Toll-Free 1-888-880-7884

Maryland Crime Victims Resource Center
1-877-VICTIM1 (1-877-842-8461)

Maryland Legal Aid
410-951-7777 or Toll-Free 1-800-999-8904

Maryland Department of Human Resources (DHR)
1-800-332-6347

Maryland Criminal Injuries Compensation Board (MCICB)
410-585-3010 or Toll-Free 1-888-679-9347

National Domestic Violence Hotline
1-800-799-SAFE (1-800-799-7233)

Rape, Abuse & Incest National Network (RAINN)
1-800-656-HOPE (1-800-656-4673)

National Center for Victims of Crime
1-800-FYI-CALL (1-800-394-2255)

Childhelp National Child Abuse Hotline
1-800-4-A-CHILD (1-800-422-4453)

National Organization for Victim Assistance
1-800-TRY-NOVA (1-800-879-6682)

Information and notification on offender court, custody,
parole, and probation status
www.vinelink.com or 1-866-634-8463

Another VINE service provided by:

The Governor's Office of Crime Control & Prevention and the Department of
Public Safety & Correctional Services in partnership with Appriss

ALLEGANY COUNTY
Hotline: 301-759-9244
TTY: 301-759-9244
Family Crisis Resource Center:
301-759-9246

ANNE ARUNDEL COUNTY
Hotline: 410-222-6800
YWCA Domestic Violence Services:
410-626-7800 (Annapolis)
410-974-0084 (Baltimore)

BALTIMORE CITY
Hotline: 410-889-7884
TTY: 410-889-0047
House of Ruth MD: 410-889-0840
Hotline: 410-828-6390
TurnAround, Inc.: 410-837-7000

BALTIMORE COUNTY
Hotline: 410-828-6390
Family and Children's Services
of Central MD: 410-281-1334
Family Crisis Center of Baltimore
County, Inc.: 410-285-4357
410-285-7496 (Shelter)
TurnAround, Inc.: 410-377-8111

CALVERT COUNTY
Hotline: 410-535-1121
Metro Hotline: 301-855-1075
Crisis Intervention Center

CARROLL COUNTY
Hotline: 410-857-0077
Family and Children's Services
of Central MD: 410-876-1233

**CAROLINE, KENT,
DORCHESTER,
QUEEN ANNE'S, & TALBOT
COUNTIES**
Hotline: 1-800-927-4673
Mid-Shore Council on Family
Violence: 410-479-1149

CECIL COUNTY
Hotline: 410-996-0333
Cecil Co. Domestic
Violence/Rape Crisis Center

CHARLES COUNTY
Hotline: 301-645-3336
Metro Hotline: 301-843-1110
Center for Abused Persons:
301-645-8994

FREDERICK COUNTY
Hotline: 301-662-8800
TTY: 301-662-1565
Hearty House

GARRETT COUNTY
Hotline: 301-334-9000
The Dove Center:
301-334-6255 (Oakland)
301-895-4300 (Grantsville)

HARFORD COUNTY
Hotline: 410-836-8430
Sexual Assault/Spouse Abuse
Resource Center: 410-836-8431
410-879-3486 (Baltimore)

HOWARD COUNTY
Hotline: 800-752-0191
410-997-2272
Domestic Violence Center:
410-997-0304

MONTGOMERY COUNTY
Hotline: 240-777-4195 (days)
240-777-4673 (evenings &
weekends)
TTY: 240-777-4850
Abused Persons Program:
240-777-4210
House of Ruth MD:
1-888-880-7884 (Legal Services)

PRINCE GEORGE'S COUNTY
Hotline: 1-866-382-7474
Family Crisis Center, Inc.:
301-779-2100
House of Ruth MD: 240-450-3270
(Legal & Counseling Services)

ST. MARY'S COUNTY
Hotline: 301-863-6661
Walden/Sierra, Inc.:
301-997-1300
Southern Maryland Center for
Family Advocacy:
301-373-4141 (Legal Services)

**SOMERSET, WICOMICO &
WORCESTER COUNTIES**
Hotline: 410-749-4357
410-641-4357
Life Crisis Center: 410-749-0771

WASHINGTON COUNTY
Hotline: 301-739-8975
TTY: 301-739-1012
Citizens Assisting and Sheltering the
Abused (CASA): 301-739-4990

SPECIALIZED PROGRAMS
Adelante Familia (Hispanic/Latina)
(Baltimore City/County):
410-732-2176

CHANA (Jewish)
Hotline: 800-991-0023
Asian/Pacific Islander Domestic
Violence Resource Project:
202-464-4477



WILL YOU KNOW WHEN YOUR PROTECTIVE ORDER IS SERVED?

Maryland VINE Protective Order Service

Access to Information & Notification for:
Protective Order Status

1-877-846-3420

Toll-Free

www.registervpo.com

This service is provided by:
The Governor's Office of Crime Control & Prevention
and the
Department of Public Safety & Correctional Services



In partnership with Appriss®

MARYLAND VINE PROTECTIVE ORDER (VPO)

1-877-846-3420

www.registervpo.com

VINE Protective Order is an automated service that lets you, the petitioner, track the status of a protective order over the phone or Internet. You can also register to be notified by phone and e-mail about changes in the status of a protective order.



Write down the following information,
tear off this panel,
and keep in a safe place:

Information

Before you call, be ready with your protective order case number and the respondent's name as it appears on the order. You can find this information on your petition or protective order. Call 1-877-846-3420 or visit www.registervpo.com to access protective order information.

Registration

If the protective order has been issued, you can register to receive notifications via phone or e-mail.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

Once registered, you will receive notification when:

- The order has been served on the respondent.
- The order expires or is dismissed.

When VPO calls, you will be asked to enter your PIN followed by the # key. Entering your PIN lets VPO know that you received the call and will stop the service from calling you again.

If there is no answer or if the call goes to an answering machine, VPO will continue to call for up to 24 hours or until a correct PIN is entered. A short message will be left on your answering machine; however, the message will neither state who is calling nor information about your case.

If you forget your PIN, call the toll-free number and press zero. You will be transferred to a VINE Service Representative who will help you reset your PIN.

VPO Facts

- If you are in danger, call 911 immediately.
- Do not rely solely on VPO for your safety. Make VPO a part of your overall safety plan.
- VINE Service Representatives are available 24 hours a day, seven days a week to assist you.
- VPO is a confidential service. The respondent will not know you are registered with VPO.
- You may register multiple phone numbers and e-mail addresses to receive notifications.
- Do not register a phone number that rings to a switchboard.
- Notifications are automated 24 hours a day. If your order is served in the middle of the night, you will receive a notification at that time.
- If you have registered but have not been notified the order has been served after three to four days, contact your victim advocate.
- If you have registered but have not been notified the order has been served, you still must appear at your scheduled court hearing.
- VPO does not provide services related to peace orders. VPO tracks the status of protective orders only.

www.registervpo.com

Respondent name

Protective order/case number

Your four-digit PIN

Using VINE Protective Order

Information

Before you call, be ready with your protective order case number and the respondent's name as it appears on the order. You can find this information on your petition or protective order. Call 1-877-846-3420 or visit www.registervpo.com to access protective order information.

Registration

If the protective order has been issued, you can register to receive notifications via phone or e-mail.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

Once registered, you will receive notification when:

- The order has been served on the respondent.
- The order expires or is dismissed.

When VPO calls, you will be asked to enter your PIN followed by the # key. Entering your PIN lets VPO know that you received the call and will stop the service from calling you again.

If there is no answer or if the call goes to an answering machine, VPO will continue to call for up to 24 hours or until a correct PIN is entered. A short message will be left on your answering machine; however, the message will neither state who is calling nor information about your case.

If you forget your PIN, call the toll-free number and press zero. You will be transferred to a VINE Service Representative who will help you reset your PIN.